

County Offices  
Newland  
Lincoln  
LN1 1YL

18 October 2017

**Overview and Scrutiny Management Board**

A meeting of the Overview and Scrutiny Management Board will be held on **Thursday, 26 October 2017 at 10.00 am in Committee Room One, County Offices, Newland, Lincoln LN1 1YL** for the transaction of the business set out on the attached Agenda.

Yours sincerely



Tony McArdle  
Chief Executive

**Membership of the Overview and Scrutiny Management Board (11 Members of the Council and 4 Added Members)**

Councillors R B Parker (Chairman), L A Cawrey (Vice-Chairman), T Bridges, Mrs J Brockway, M Brookes, R L Foulkes, C S Macey, C E H Marfleet, Mrs A M Newton, N H Pepper and E W Strengiel

**Added Members**

Church Representatives: Mr S C Rudman and Reverend Sue Evans

Parent Governor Representatives: Mrs P J Barnett and Dr E van der Zee



**OVERVIEW AND SCRUTINY MANAGEMENT BOARD AGENDA  
THURSDAY, 26 OCTOBER 2017**

<b>Item</b>	<b>Title</b>	<b>Pages</b>
<b>1</b>	<b>Apologies for Absence/Replacement Members</b>	
<b>2</b>	<b>Declarations of Members' Interests</b>	
<b>3</b>	<b>Minutes of the meeting held on 28 September 2017</b>	5 - 12
<b>4</b>	<b>Announcements by the Chairman, Executive Councillor for Resources and Communications and Chief Officers</b>	
<b>5</b>	<b>Consideration of Call-Ins</b> <i>(An opportunity for the Board to consider Call-Ins, should any have been received)</i>	
<b>6</b>	<b>Consideration of Councillor Calls for Action</b> <i>(An opportunity for the Board to consider Councillor Calls for Action, should any have been received)</i>	
<b>7</b>	<b>Performance of the Corporate Support Services Contract</b> <i>(To receive a report which provides an update of Serco's performance against contractual Key Performance Indicators specified in the Corporate Support Services Contract between June 2017 and August 2017 along with an update on progress made on key transformation projects being undertaken by Serco)</i>	13 - 54
<b>8</b>	<b>ESPO Trading Company Limited</b> <i>(To receive a report which invites the Overview and Scrutiny Management Board to consider a report on the ESPO Trading Company Limited being presented to the Executive on 7 November 2017. The views of the Board will be reported to the Executive as part of its consideration of this item)</i>	55 - 70
<b>9</b>	<b>Review of Financial Risk Assessment</b> <i>(To receive a report which updates the Board on a review of financial risks which took place in November 2016. It also considers the outcomes from the financial risk assessment for 2016/17 and updates the risk assessment to help determine an appropriate target level for the council's general reserves for 2018/19)</i>	71 - 82
<b>10</b>	<b>Council Workforce Plan 2017 - 18 Progress Report</b> <i>(To receive a report which provides an update on the progress being made relating to the projects within the Council Workforce Plan. This plan provides the corporate framework for the Director Area workforce planning and development strategies. The report therefore details progress made for corporate level projects and activities)</i>	83 - 96
<b>11</b>	<b>Overview and Scrutiny Work Programmes</b> <i>(To receive a report which sets out the work programmes of the Environment and Economy Scrutiny Committee, the Flood and Water Management Scrutiny Committee and the Highways and Transport Scrutiny Committee in accordance with the Board's agreed programme)</i>	97 - 110

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| <b>12</b> | <b>Future Scrutiny Reviews</b><br><i>(An item which provides the Board with the opportunity to discuss potential topics for future scrutiny reviews)</i>   | Verbal<br>Report |
| <b>13</b> | <b>Overview and Scrutiny Management Board Work Programme</b><br><i>(To receive an item which enables the Board to consider and comment on the content of its work programme for the coming year to ensure that scrutiny activity is focused where it can be of greatest benefit)</i> | 111 - 136        |

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**Please note:** for more information about any of the following please contact the Democratic Services Officer responsible for servicing this meeting

- Business of the meeting
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